

CLAIM FORM

POLY RAINWATER TANKS

Ref No:

Property/Owner Details

Name of Owner		Postal Address		
City	State	Postcode	Email	
Address (where the tank is located. If on a property include mud map)				
Ph #	Fax #	Mob #		

Product Details

Tank Size	Colour	Serial Number (located on the name plate)		
Invoice Number		Date of purchase		
What are the contents of the tank?		Circle the current level: 25% / 50% / 75% / 100%		
If water, is this your only water supply?				
Attach a digital copy of original invoice or post copy, payment or delivery docket.			<input type="checkbox"/> Attached	<input type="checkbox"/> Post
Attach digital picture files or post photos. Must include the following: 1. A clear description of the defect. 2. The Rapid Plas name plate & serial number (located near the base of the tank) 3. The base preparation on which the tank is erected.			<input type="checkbox"/> Attached	<input type="checkbox"/> Post

Assessment

Is the tank a Rapid Plas Tank?
Was the tank erected in accordance with the Tank Installation Guide?
Has the product been moved from its original site?
What type of base preparation was used? (River sand, concrete, or other – please specify)
Describe the problem

Repair Risk Assessment

Near Electricity Power Lines? Yes / No	If Yes how close?
Are communications available at tank site? - Mobile / UHF / 2 Way / Other / None (circle appropriate)	
Any other details about the site that may affect the safety of the repairers?	

Owner Representative to sign, verifying foregoing details

I understand that the information I have disclosed on this form is accurate, and except responsibility for associated costs incurred to rectify a problem if, upon inspection, damage has been incurred by other than Rapid Plas manufacture faults.

Print Name _____ Signature _____ Date _____

Form to be completed by Tank Owner and returned to Rapid Plas

Thank you for completing this form. You will be contacted promptly on receipt of this form by one of our customer support assistants.

[DISCLAIMER: THE COMPLETION OF THIS FORM DOES NOT AUTOMATICALLY COMMIT RAPID PLAS TO UNDERTAKE ANY REPAIRS TO THE TANK OR REPLACE THE TANK AT THEIR COST. THE REQUEST WILL BE ASSESSED ON ITS MERITS, TAKING INTO ACCOUNT:-THE DETAILS SUBMITTED & THE ACCURACY OF THE RECORDS; COST; LOCALITY; OCCUPATIONAL HEALTH & SAFETY OF THE REPAIRERS & ANY OTHER FACTORS DEEMED NECESSARY]